

# OSU Properties, LLC

## Testimonials from Tenants and Parents

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Hi George,

I am the mother of one of your tenants at 78 W. 9th. She is a "new" student to OSU (transfer junior) and, of course, new to the off-campus rental housing at Ohio State.

I felt like I had to let you know how very pleased I am with the apartment she acquired through your property company. The fresh paint, new carpet, working and up-kept appliances and locks, clean blinds, working windows and clean screens, and the overall cleanliness of the apartment was very noteworthy and very much appreciated by all the tenants and their families!

As my daughter attends school full-time, she also works to pay for her housing and other bills. She is learning valuable life lessons that will, of course, follow her through life. So it is very encouraging (and refreshing!) that she find her first OSU rental experience with such a caring, committed, and fair landlord. She now has standards and expectations for future housing arrangements that will always benefit her comfort and safety.

If you are a parent yourself, you probably can relate to my expressions herein. If not, then it is not apparent in your business principles. It is obvious that you care about the safety and comfort of your tenants. And for that, we would like to extend our heart-felt thanks.

It will be our pleasure to recommend your leasing company to any and all who ask or who are looking for a rental property. May you always continue your successes as a reputable and responsive landlord and thrive knowing your business practices are for the benefit of all.

With sincerity and best wishes,

Michelle C.

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Hi George,

I just wanted to thank you for being a great landlord to Jaclyn and the girls. It was comforting to know that your company was always on top of any issues that arose. It really was the best rental experience for us among Jaclyn and her sister's college rentals.

Much appreciated,

Glenn C.

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Hi George,

Thank you so much for looking into this for me. And thank you for being such a great landlord over the years. It was so nice to live in a house close to campus without having to worry about things like internet problems or bad maintenance as a student. You and your team have always been so helpful to us while we were there and I deeply appreciate it.

Thanks again!

Jaclyn C.

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Good Afternoon,

I am a resident of 1986 Indianola Avenue Apt JL. I live with three other girls, and we would just like to extend our gratitude for the exceptional job your maintenance staff has done so far.

Our apartment has had a few maintenance issues this year, but in every instance, workers have come to fix the issue within 24 hours. In one instance, we were provided with a new washer after ours broke beyond repair. In addition, they have been diligent in maintaining the grounds. The parking situation at this residence is not ideal, but the driveway is always cleared (leaves blown or ground salted) in a timely manner. We also appreciate the fact that the halls of the building are cleaned on a regular basis.

We referred some our friends to this residence, and they will be occupying one of the apartments here next year. Certainly, we will continue to suggest OSU Properties to others.

Again, thank you very much for your work. Happy holidays to you and your staff!

Very Respectfully,

Stephanie R.

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Alek & George —

Thank you for three fantastic years in 1927 Indianola, Unit J. We greatly enjoyed our experience and appreciated the care you and your team devote to your properties. We will be sure to recommend OSU Properties to any of our peers looking for housing in the future.

Best,

Nic J.

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Mr. Kanellopoulos,

I just wanted to send a short note letting you know how impressed I was, as a parent, with the cleanliness and good repair of the property my son, Chris O., moved into last week at 1927 Indianola # A. Since I have moved my older son in and out of, approximately, 5 addresses since he left home for college and, with Chris, I have moved him in and out of 3 addresses since he left home for college.

I assure you I do not take either cleanliness or in good repair for granted. I am sure any apartment inhabited by college students ends up with a lot of wear and tear, but your apartment was the exception to the "usual" state of college living quarters. Thank you for the peace of mind it gives me!

Sincerely,

Lynne O.

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Hi George,

I wanted to thank you for your accommodations and your dedication to maintaining your properties; you're the first person I've ever rented property from, and you have certainly set a high standard for landlords to come. I have thoroughly enjoyed renting from you, and once again, thank you for your commitment to ensuring your tenants' satisfaction. I will certainly recommend you to anyone I know seeking housing in the future.

Thank you and best of luck,

Alison M.

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George,

I just wanted to start by saying thank you. My roommates, our parents and I are really impressed and appreciative of your communication and the level of care you put into your units.

Thank you and your team for your hard work,

Tanner W., Evan M., Matt H.

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Hi George,

We are not renewing our lease for 171 West Patterson next school year. We are graduating this year and will most likely be at different schools. Thank you so much for being an amazing landlord for us! We have loved living in this house.

Thanks,

Jaclyn C.

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Hello George,

Our son, Mark L., is one of the seven tenants in the house at 2144 Indianola. We are very impressed with the property, your organization and the way you inform your tenants about working with you.

Thank you for providing a safe, well-maintained, clean comfortable house for our son and his roommates.

Sincerely,

Terence and Mimi L.

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Hi George,

I just wanted to drop you a letter to say how impressed I was with your maintenance team. Over the last two days, three different maintenance employees have been in our apartment doing inspections and fixing things. They were all exceptionally pleasant to interact with, very polite and knowledgeable about what they were doing, and worked quickly and efficiently. They didn't have all the appropriate tools with them the first day and told us they would be back the next day (today) and now everything we were concerned about has been noted and fixed to our satisfaction within the time frame they estimated. I don't know how much direct interaction you have with them, but if you get the chance, please let them know that we appreciate the work they did and how pleasant they were in our interactions with them. You have an excellent team and they did great work.

Thank you,

Emily R.

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Hi George-

I have to tell you my wife is so happy with the cleanliness of the apartment and very happy with your "philosophy" on upkeep. Alli lived in a ram shackled mess last year and it was rough on her mom knowing Alli had to spend a year living there--thank you for providing our daughter with a safe clean place to live. We have two more potentially coming to Columbus in the next few years and we now know who to look to for housing.

Warmest Regards--

Brian & Miriam C.

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Hi George,

The reason for this email is that we are extremely pleased with the condition of the unit and it's evident that you take very good care of your properties. I was also with Mr. S. today and he feels the same. There are so many properties off campus that are not taken care of and we are very happy to now have a property owner that takes care of his property!

Thanks again!

Steve H.

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Good afternoon George,

My name is Stacy M. and I was a tenant at 182 e. 14th Front this past year. I want to start off by thanking you. I thoroughly enjoyed living in your property.

The maintenance services were reliable and efficient and I am very pleased at how the properties were managed overall. I will recommend your services in the future to friends and family. Thanks for all your care and hard work!

-Stacy M.

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Hello George,

I wanted to personally thank you for having my roommates and I as tenants on your property. After hearing from friends and peers throughout my experience at Ohio State, I have come to the conclusion that along with OSU Properties being the best company to lease from, you are the best landlord for students in the campus area. Our house at 115 is kept and maintained as well, if not better than any property here. You have been efficient with maintenance requests and fair to any circumstances we had, and again, I can't thank you enough. I have recommended any underclassmen I talked to to go through you for off-campus housing. You should be proud in the way you run your company.

Christopher M.

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Hello Mr. Kanellopoulos,

I want to thank you for renting to my son. I always felt good about him living there and did not have to worry about any problems. That was a huge relief for me and his father.

Thank you,

Tami H.

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Hello Mr. Kanellopoulos,

I just wanted to tell you that it was a pleasure having our daughter rent from you the last few years. Her experience in one of your rentals was very positive. I have heard some stories from other students who were not as blessed. I just wanted you to know I appreciate how prompt you and your maintenance men were when my daughter's window was broken. Also, the addition of the new washer and dryer and remodeled bathroom were great.

Just wanted you to know that we feel that you do a wonderful job managing your apartments.

Candace R.

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Thank you so much for all you guys have done for us this summer and through the years we have had our lease! Our sorority really loves the house and you guys are always very prompt and helpful to us and we really appreciate it.

Thanks!

Devin S. 182 e. 14th Front

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George-

...We all agree that living with you for the past two years was a blessing and helped to make our Ohio State experiences what they were. You are everything that a tenant could ask for in a landlord-quick to respond, accessible, fair, always eager to help, and constantly improving and revamping your properties, ensuring that you provide the best living available in the Columbus area.

Thanks again for the opportunity to do business with you. We wish you and your family the best of luck in the future and hope you continue to provide outstanding service to our Columbus Community.

Joseph S.

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Hi George,

I haven't had a chance to do this yet because of move-in issues, but I would like to thank you for a great rental year on behalf of the tenants of 77 East Lane. Your commitment to quality and prompt maintenance attention was much appreciated during the past year. I would surely recommend your services to friends who plan to move off campus next year. Once again, thank you for providing a great place to live last year and good luck with the move in process this month!

Brian B.

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George,

Just on a side note, I know we've only been moved in for a few days, but the experience with you as my landlord has been 10 times better than my previous renting experiences. I just wanted to thank you for doing things the right way and always taking the time to respond to our questions.

Thanks,  
John G.

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Mr Kanellopoulos,

I would like to thank you for the opportunity to rent from you this past year.... I also want to thank you for your help and understanding with all of the sub-leasing that took place during the year. Also, the attentive nature of your maintenance personnel was very helpful. They were easy to work with and very polite to us when they needed to come out for any problems we had. Once again, thank you.

Sincerely,

Nicole M.

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George,

You have been a great person to rent from and living at the house has been great this year. If you could tell your maintenance crew that they did a good job working on any problems over the year. They were always prompt to get to our house to help us. Thank you so much.

Kole W.

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Dear Mr. Kanellopoulos,

Thank you for the information.

I would happily recommend 78 West 9th Avenue as a rental property and you as the landlord; most OSU or indeed any renter would be lucky to rent from you.

Sincerely,

Michael K.

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Hello George,

My son Sean M. rents from you and is very happy with the unit! I like the way you hold these kids accountable and also as a parent I appreciate that you do what you say you are going to do. Very refreshing! Thanks for making his college living experience a good one.

Greg M.

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George,

It has been a pleasure renting from you. You are honestly the best landlord on campus in my opinion from what I have experienced and what I have heard from my friends. Thank you for ensuring us good housing over the past 3 years. Take care!

Simon

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Hi George,

I just wanted to thank you for addressing all of the repairs to our rental property so quickly and say how wonderful a job your maintenance workers have done. One even helped one of my roommates with a flat tire that she had the other day, and I know that she appreciated it so much.

I've rented from several other companies at OSU before and none have ever been as helpful or friendly. They've really gone above and beyond in helping us with whatever we might need them for, so please let them know how much we really appreciate everything.

Thanks so much,

Megan M. and the other girls at 212 E 14th :)

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Mr. Kanellopoulos,

my son Alex is a tenant of yours and we are impressed with your professionalism and the cleanliness of the place he moved into. My older daughter is a first year OSU dental student and the place she is living in is not as well maintained....

Thank you,

Betsey P.

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George,

...Thank you for getting on top of this so quickly, I appreciate having a landlord that is readily available and quick to address issues....

Thanks again,

Thomas

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Dear George:

I know you're probably sick of hearing from us about apartments E and F on 104 E Norwich.... As you can probably tell, we are very interested in leasing these apartments..... You see, we're looking for a good apartment, at a great price, with an excellent location, and with an even more awesome landlord. We were looking for a place to rent for the duration of our college career. And we believed we had found it in this apartment.....We immediately went to the apartment with the group - I'm talking at 9pm on a Friday night, because we were that excited to live in this place.

Everyone loved it. We were ecstatic that we would finally get to live in the place we've been desiring since November. The other four girls were excited too - they wanted a place to live for their remaining three years at Ohio State.....Believe me, we've been researching apartments since October, and everyone we talked to in your apartments spoke of how great everything was. We didn't get a single negative (or even neutral!) comment from any of your tenants.....

Thank you so much for your time,

Sherrie K.

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Hi George,

I would like to say that my roommates and I are pleased with the general condition and cleanliness of the property upon move-in....

Thanks,

Mario S.

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George:

Thanks again for being so helpful; it's a breath of fresh air to deal with someone that doesn't treat student housing like a cold, hard business.

Brandon D.

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George,

I just wanted to say thank you for a wonderful year. You kept our apartment complex maintained, and to be honest, I never once felt unsafe at it. You and your team gave us a wonderful year, and I'm thrilled at how everything worked out. Once again, thanks so much.

Hayley B.

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Hello George,

First of all thank you for taking care of our house these past two years, we thoroughly enjoyed living in and are a little sad to have to say goodbye....

Andrew L.

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Hey George,

I want to thank you for having all of the windows replaced in our basement. Everything turned out really well and as I said before we really appreciate how efficient you are at getting things done. We kind of brag a bit to our friends who are not so fortunate with their landlords.

Thanks again,

Michael Y.

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Dear George –

We are nearing the end of our stay in your property and I wanted to thank you and your staff for being great landlords. My dad is in property management and he has a lot of respect for the way you run your business. We appreciate that you lay out the expectations and you have lived up to your end of the bargain. Thanks!

Robyn S.

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Hi George,

....It's been a great three years with OSU Properties and I thank your whole company for that!

My best,

Devin L.

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Hi George,

...George I also wanted to let you know that my son has been very pleased with your services. This was my first time in renting a place for my son and you have been a wonderful landlord. Thank you for always being available to their needs. Your service commitment gave me comfort.

Respectfully yours,

Mrs. Kim R.

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Dear George,

...I've enjoyed being your tenant. You've been a great landlord.

Sincerely,

Natalya D.

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George,

We will not be renewing our lease at 83 W. Northwood.

I think I speak for everyone in the house when I say we will miss living here. It has been a great 4 years and we appreciate having had a well maintained and well taken care of house.

If we don't run into them before we are gone in the spring make sure to tell Dwight, Brian, John, and Chris thank you for the quick, friendly, and professional service. There was never a time when we had a maintenance issue that went more than 1 day before being fixed.

On behalf of everyone at 83 W. Northwood, Thank You.

Regards,

Jamie L.

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Dear George:

... I have very good things to say about your management and I will always recommend you to friends/family.

- Alaina C.

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Hi George!

I am writing this email to let you know what an amazing job maintenance has been doing! OSU Properties is the only realtor I have leased with that has outstanding maintenance. Whenever we need something they are always there the next morning to get it done. I also wanted to tell you how much all of the girls at 182 E 14th appreciate the new bathrooms, microwave, and new refrigerator! I know some of us were looking into getting something for maintenance for the hard work they have done and we were wondering if you had any ideas as to what they would appreciate. If you could let me know that would be great!

Thanks again!

Melissa M.

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Hello George,

...I have really enjoyed my last two years in this apartment and am looking forward to the third. Have a nice evening.

Yelizaveta F.

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George,

...We have greatly appreciated how wonderfully you have taken care of us for the past few months and look forward to the remainder of our time living here. It's very obvious to all of us how much you care about your properties and keeping the tenants informed. Thank you.

Tyler W., Matt B., Jackson T., Neal S., David B., Collin W.

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Dear Mr. Kanellopoulos:

We just wanted to inform you that we will not be renewing our lease (262 E. 13th Ave.) for next year.

While we have been pleased with the services your staff has provided us over the past 3 years, the majority of us are graduating this upcoming spring. Thus we must finally move on and find other living arrangements.

Thank you again for your outstanding service these past 3 years,

Lucas C., Joshua B., Devin L., David N., Colton P., Jacob B.

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Hi Mr. Kanellopoulos,

Thank you for the positive experience we've had so far and we look forward to renewing!

-Kyle

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Hello George,

I would like to thank you for going on two years of wonderful renting experiences from you and your company. This spring we will all be graduating and moving on to different places and unfortunately we will not be renewing our lease. Please pass on our appreciation to your maintenance crew, who is absolutely fantastic.

Ali W.

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Hi George,

I will not be returning next year. Thanks for being a great landlord!

Breanna Kelly

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George –

Pass along my thanks to your maintenance staff for changing out the CO detector in Indianola H/K so quickly yesterday.

Eric S.

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Hi George,

my son Rick G. rented a one bedroom this past year. I wanted to thank you for making it a great year. Unfortunately, he wanted roommates and they said they were unable to pay what he was and they are not living in one of your properties.

Sometimes we can't convince our kids to listen, but after two weeks of hell, they now understand they will be moving into one of your properties for their senior year. My son and his family appreciate the care you take in your properties and I am waiting patiently to see what opens up for next year. He is only allowed to move into one of your rentals.

Thanks again,

Shelley G.

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Hi George,

....Thanks for a great year, we really enjoyed your house and how great the service was! Hope everything is going smooth with the new move in dates and look forward to hearing from you soon!

Bryce L.

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Hi George,

...I want to let you know that my experience as a tenant in your properties for the past 3 years has been exceptional. I'll be sure to recommend you to others.

Thank You,

Jeanette T.

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Dear George

...I appreciate that you offer us such a great house! Thank you and have a great summer :)

Ahra C.

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George,

...Thank you for a great year,

Nicholas W.

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Hello George,

...I also wanted to thank you for the previous two years of service that you provided for our house, as my roommates and I were very happy with our decision to live in one of your properties. So thank you on behalf of my roommates and myself and good luck with your business as I'm sure it will continue to thrive.

Sincerely,

Bronson Y.

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Thank you George for your quick (as always) response! I was telling our Jon this a.m. (who is now a graduate and starting his career) how responsive you have always been to any questions I've had and using you as an example of an outstanding businessperson. He said "I have always thought George was amazing. And any maintenance issues we've ever had were handled by 8:00 a.m. the next day!".

I had to pass that on to you.

Looking forward to leasing from you another year,

Karen L.

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Hello George,

Thank you so much! We really appreciate how helpful and prompt you are. Have a great day!

Best Regards,

Katherine V.

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Good morning George,

We thank you for the opportunity to work with you and want to say you are a good landlord - with the best interest of the students in mind - thank you...

....Once again, thank you for the opportunity to rent with you and wish you all the best this year and the remaining.

Best Regards,

Patrick M.

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Hi George,

...Thanks again for a great year!

Kristyn M.

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Hi George,

....Thanks- its been great renting from you! You and your team do a great job!

Dan

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Hi George-

...I have really enjoyed renting from you and have had a great experience in your property. Please know, that your maintenance men are so polite, friendly, and helpful and they were always a pleasure to have around.

Thank you!

Erin O.

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I would like to thank the landlord and the maintenance/plumbing

team for fixing the upstairs bathroom leak. It is has been raining/snowing on and off for the past couple weeks and the upstairs bathroom vent has not leaked once. THANK YOU for promptly and effectively fixing the bathroom and for providing excellent service.

Karolyn K.

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Hi George-

...Thanks for your help! We are thrilled with your great service and it has been a pleasure renting from you this year. I truly hope we can stay next year!

Erin O.

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George,

I'm a current tenant at 1487 Pennsylvania Avenue. First of all, the place looks great. You guys really do a great job. Coming from a competitor I'm blown away by how nice the house is. I'm thrilled about my stay here....

-Mason

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George,

My roommates and I currently live at 88 E. Lane, Apt. 3. We will not be renewing our lease for next year. I would like you to know, however, that you are my first choice for a landlord, and I hopefully will be able to lease one of your 2 bedroom apartments for next year, provided you have any available. I actually lived in your apartment complex on W. Oakland Ave. two years ago and this would be my friend's and mine first choice of a residence for next year.

Thanks,

Brandon R.

P.S. Would you be able to pass on a "thank you" to your maintenance staff? They have helped us with a number of problems on a whim, and they are always incredibly helpful and courteous. My roommates and I really appreciate all you and they have done.

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Hi George!

Thanks so much for having the unit so nice when we arrived and for the very quick response for the few issues we had! It is greatly appreciated!

Thanks!

Hana, Erin, Kaitlin & Libby

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Hi George,

We talked last night, but I just wanted to remind you that my roommates and I will not be renewing our lease for next year because we will be graduating. Thank you for being a great landlord! I will definitely recommend you to anyone I know looking for a place!

Thank you,

Amber S.

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Hi George,

I wanted to take a moment and thank you for the great experience that my roommates and I have had at your property in the past two years.

Michelle M.

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George,

I just wanted to let you know that the problem we had on Friday was fixed Saturday afternoon, much earlier than the Monday time table I was expecting. At some point in the past couple of days, someone came by and put a new cap on the clean-out pipe.

I just wanted to thank you and your guys for taking such good care of the property and so promptly. I really appreciate it.

Thanks,

Preston T.

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George,

Your maintenance staff did a wonderful job with this year's initial repairs and other issues. I've been a tenant of yours before, but I just wanted to thank you again for the respect and attentiveness that you show all of your residents.

Thanks,

Brandon

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Hi George,

....Thanks again for a great year in a great property!

Bobby

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George,

Thank you so much for your super fast maintenance service! We certainly appreciate the prompt response. Have a great week!

Take care,

Steven S.

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Hello George

Our oldest son Justin L. lived at 1986C Indianola Ave with his brother Jon L. Justin has now graduated and our youngest son Jacob L. will be living at 1986C Indianola with Jon....

Thanks so much for your help and for being such a good landlord to them (hence our loyalty and continued leasing from you!)

Karen L.

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Mr. Kanellopoulos,

...I'm looking forward to renting from you this year. I have heard nothing but good things about your service and company.

Thanks again,

Mike S.

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George,

...Thanks for making our stay at 146 E Northwood for the last two years a pleasant experience!

Kelli S.

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George,

...Thank you for being a helpful and responsive landlord. This past year has truly been better than my other 3 rental experiences in Columbus.

Sincerely,

Steve R.

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Hi George,

...Thanks for letting us rent such a nice house this past year. We really enjoyed living in it.

- Spencer M.

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Hi George,

...I am thrilled the girls will have a place to stay that I can feel comfortable with the location AND with the landlord. Not an easy combination to find it seems, so thanks!

Have a great day!

Laurie K.

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Hey George.

I wanted to tell you how impressed I was today. Our washing machine quit working the other night, so I put in a maintenance request yesterday. I also put in a request about how much heat our doors seemed to be leaking.

Anyways, while I was at work today, it seems that these issues were both addressed. Our entryway is noticeably less drafty, and the washer is fixed. I just wanted to say thanks for the excellent turn around from your guys

Thanks,

Preston T.

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Hello George,

My name is Brandon R. I am currently looking for a 3-bedroom residence, and saw that you have some available. My friends and I were looking towards north campus, and for a reasonable price range. There were two listed as available on your website that were of particular interest to us: 104 E Norwich and 88 E Lane. If these are indeed still available, I would like to visit one and/or both within the next day or two so that we can sign off on a place for next year. We will be available all day every day this week and weekend.

I was a tenant of yours last year, and was very pleased with both the property, and you as a landlord. I would very much like to work with you again if at all possible.

Thank you for your time,

Brandon R.

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Hi George,

I just got off the phone with you. We'd like the lease agreement for the 95 W Oakland property. Thanks for being so kind and informative on the phone.

Thanks,

Bill

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Hey George,

...Everything here is going well and we really appreciate you being such an active and responsive landlord.

Thank you for everything,

Tim L., tenant 258 E. 13th

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George,

Corey and I will not be renewing our lease next year. We will both be graduating and will not need to live so close to campus. We are possibly moving to another state. We've enjoyed our apartment and will continue to do so for the remainder of our lease. Thank you for always responding promptly to issues-that is very important!

Thanks again,

Jodi W. and Corey D.

248 1/2 W. 5th Ave Apt. FRONT

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Hello George,

I have the final word from all of my roommates and because two of us are graduating and the other three are studying abroad, we will not be renewing our lease. Thank you for being a wonderful landlord and providing us with such a wonderful house for these two years.

thanks!

236 East Oakland Avenue

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To George Kanellopoulos,

...We would like to thank you for a great first leasing experience so far. We will thoroughly enjoy the rest of our current lease due to the time and consideration you put into each unit. Thank you once again.

- Joe B.

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George,

For the next school year we WILL NOT be renewing the lease for 87 W. Northwood Ave. As many of us are seniors this year we will be graduating and no longer be living in Columbus. We have been very impressed by your services and had all six of us been staying here next year we would have no doubt lived in the same place. There have been three groups that have come to look around the place and I have promoted your services to all of them. I appreciate how professional you handle your business and look forward to a good rest of the year.

Thanks,

Michael Y.

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Hi George,

Thank you very much for your timely return of our security deposit. It was a pleasure to rent from you, and it is clear that you care about your properties....

Thank you,

Michael K.

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Hi George,

First off I would like to say thank you for the prompt response to the maintenance requests I put in. In addition to having all the problems fixed in a timely, professional manner, the repairman even fixed the problem I was having with the fridge even though it wasn't one I submitted....

-Alec S.

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Dear Mr. Kanellopoulos,

I wanted to thank you for all the emails you sent making us aware of what you were doing, etc. during the year. You were very communicative and a good landlord...

Thanks for your communications throughout the year,

Liz D.

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Hi George,

Yesterday we moved our son, Brian D., into 164 Oakland Apt. C8-C9. I just wanted to tell you how impressed I was at the cleanliness! I ALWAYS spend move-in day doing the cleaning before anything is put away. Not yesterday. Everything looked great. Thanks for saving this mom some work!

The apartment is very nice and the boys will have a good year there.

Thanks!

Krista D.

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Hello George,

...I can't thank you enough for being such a great landlord, and taking care of everything for the girls when needed.

Thanks,

Yvonne S.

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Hi George,

...I wanted to thank you all for the great experience we had in the house. Your maintenance crew is a great group of workers who responded quickly and fixed the problems we had. Our time in that house was good for us. Thanks!

Brad

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Mr. Kanellopoulos,

....It has been a very positive experience working with you.

Thanks,

Christie O.

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Hello George:

...Jaimie is really enjoying #1485. Whenever the ladies in #1485 have needed any maintenance action etc, your company has been very prompt and efficient. Great peace of minds for us protective parents!

All the best,

Keith W.

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Dear George,

I had a great two years in your property. You are by far one of the best realtors on the OSU campus.

Have a great year and thanks again!

Matt

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Hi George,

I would like to thank you for being a great landlord! You and your maintenance staff are great and I recommend your company to anyone who asks!

Best Regards,

Tallib K.

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George,

I do not intend on renewing the lease on 250 1/2 W 5th, Apt Front. However, I have been very pleased with OSU Properties and would like to rent one of your two-bedroom apartments next year with my brother--who will be moving to the campus area next autumn. We would like to start looking at two bedroom units as soon as you know which will be available.

Thank you,

Adam E.

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George,

We will not be returning next year at 164 W. Oakland Ave. Apt. A-10. Thank you for the past couple of years as landlord, it has been a pleasure renting from you.

Spencer S.

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Dear George,

We just wanted to thank you for a great school year.

Sincerely,

47. E Lane

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Mr. Kanellopoulos,

I wanted to take the time to write to let you know that the feedback we received from our son on your service was very complimentary...Your maintenance staff responded promptly throughout the year to any service request they had.

Thank you for your professionalism and courtesy.

Sincerely,

Thomas R.

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Dear George,

....The past two years in our apartment have been great and I wanted to commend you on being a great landlord and keeping a great place for us.....Thanks again for everything the past two years.

Sincerely,

Hillary D.

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Hello George!

....Maintenance has been great and so have you regarding our neighbors and other matters.....

Thanks for everything,

Whitney

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Mr. Kanellopoulos--

Although I loved leasing your property at 293 E. 17th Ave. this past year, I and 12 other girls are extremely interested in your 182 E. 14th property....I really want to stay with your company and am hoping we can rent this property.

Compared to other companies, I am confident that OSU Properties has one of the best renting relationships with its off-campus tenants.

I sincerely hope you will take our strong interest in this house into consideration when reviewing future tenants for 182 E. 14th Ave.

Thanks so much for your time and efforts!

Kaleigh J.

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George,

I just wanted to take a minute to thank you for solving our parking dilemma in a timely manner. Even though you manage your properties from a great distance away, you worked hard to assess the problem and fix it. Myself, Jess, and I'm sure all of the other residents of 1927 greatly appreciate it.

Thanks again,

Kim C.

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Hello again George,

We will miss you as Justin's landlord. You and your staff are great!

Thanks for all you've done to ensure the boys' safe and comfortable stay during this school year. We really do appreciate your professionalism and high regard for well-maintained apts.

Warm Regards,

Karen and Chris L.

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George,

I just wanted to thank you for helping me out so quickly with the electrical issue tonight. Your electrician responded immediately and fixed the fuse problem super fast! I was not anticipating such a speedy maintenance response, and wanted to let you know that I really appreciate it.

Thanks,

Kellie G.

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George,

I wanted to praise your workmen who have been dealing with water problems in the apartment below mine. They have been professional and timely. I recommend your properties to my friends because of this and the knowledge that the properties are some of the best kept on campus.

Thank you for your time and energy in this matter,  
Carter A.

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George,

We would LOVE to still have you as our landlord next year, you have been extremely helpful and courteous. We appreciate that more than you know and would like to keep this relationship we have.

Best regards,

Jackie F.

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Hi George,

We have enjoyed living in this house and appreciate you being the best landlord in the campus area. We especially appreciate the prompt response to service requests. We have not yet begun looking for a house for next year, but are strongly considering living at another one of your properties. Thank you.

Janae A.

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George: I have been meaning to call you or write you to once again compliment you on the nice renovations that you did to the apartment. The girls are really happy. Thanks again for everything.

Cheryl O.

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George,

I just wanted to write you a quick note praising the two maintenance men who were in our parking lot this morning (Feb. 15) at around 10:30 a.m. I had been trying for 45 minutes to dig my car out of the snow that had accumulated over the past few days and scrape the inch and a half of ice off the windshield when the two maintenance men showed up.

Not only did they help me scrape the ice off my car (it only took 5 minutes with their help!) they also used their big truck to flatten the snow so I could pull out and even drove my car out of the parking lot for me when I had trouble because of spinning tires! Had it not been for their help, I'm sure I would have been trying to dig out for another half hour.

Thank you to them, and thank you to you for hiring such quality employees.

Celeste B.

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George,

I just got back from winter break and saw the repairs that your crews did to our house. All I can say is "wow". Everything looks great and I was really surprised to see the dishwasher installed so soon.

You and your crew have exceeded all our expectations. Thank you so much.

Matt S.

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Hi George,

Happy New Year to you as well! We are back in the apartment and I cannot say thank you enough for the new deadbolt. It has definitely made Mercedes feel a lot safer, especially during times when she's home alone. You and your maintenance team have been nothing short of exceptional in the short time I've been at 84 W. 9th, as well as the 3 years Mercedes has resided here. It certainly makes leaving OSU this spring that much more difficult because I doubt we'll ever find another leasing agency as fantastic as y'all.

Many thanks,

Dillon R.

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I am a mom of a 195 E Lane girl, Jane, and my husband and I love how you take care of our kids' rental property. We just can't say enough, especially in outlandish situations like today's weather.

Sincerely,

Patricia K.

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Alek and George-

Thank you for your help in this. We truly did not want to have to do this. They have enjoyed their time in your apartments and you guys have done an excellent job keeping them up and maintained. All of your positive reviews that we read prior to having them sign the original lease were spot on.

Jeff B.

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George,

I have missed seeing your name in my inbox. My daughter is in the moving out process and we are sorry to leave your property.

I have recommended you countless times and now I am writing some reviews of your property, for which i only have positive things to say. You, your management team and all with whom you work are good people and I appreciate knowing you.

[...]

As my daughter continues her moving out and getting ready for a new group of girls in there I will again wish you luck and of course your son, too, as you go forward in this great business you have built— thank you.

Patricia K.

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Hi George,

I am confirming receipt of the security deposit check. I appreciate your diligence during this process and throughout the entire year in aiming to give us the best living experience possible. We greatly enjoyed our time in your unit and will look back on our time there fondly.

All the best,

Jesse S.

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Hi Alek,

I just wanted to personally thank you and George for being such great landlords. Your maintenance guys were always very attentive to any issues we had (there weren't many though!) and the few I talked to were extremely kind. I moved to Illinois for a new job after graduation, and I wish I could rent from you guys here! Thank you all for a great two years.

Aniketh U.

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Hi Alek,

I hope your new year has been going well so far. I know this is a bit late, but I wanted to thank you for my time at 300 E. 16th Ave. I am glad my first experience with housing in Columbus was with you. Thank you so much for always being accommodating, picking up my calls, and getting back quickly.

The reviews don't lie when they say you're the best landlord in the city. Please take care!

Best,

Hardika S.

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Good Morning George,

First of all I wanted to write a brief note on the apartment my daughter and her roommate were in. The location is great, off-street parking is awesome, and any issues they may have had were always taken care of in a timely manner. I appreciate how professional you and your team have always been. Actually, I referred a coworker to that very apartment building which they secured a 2nd story unit for this year.

[...]

Thanks again,

Garry H.

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Hello George and Alek,

[...] I was a renter between approximately 1980-2001 in Texas, California and Ohio. OSU Properties is by far the BEST operation I have dealt with. I was impressed with your communication to tenants & parents and the swift action you took to resolve problems when they arose. And all this while dealing with what I would regard as a challenging group... college kids.

Thank you so much,

Lori B.

P.S. I really wish [my daughter] would have stayed in the apartment for her last year, but she and her boyfriend decided to move in together somewhere else. I think she regrets the decision now since the new apartment is not as nice, have washer/dryer or decent parking. Oh well... you get what you pay for.

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