



info and tips for
**SMART & HAPPY
RENTING**



2009-2010 RENTER'S

GUIDE



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Dear OSU Student,

Thank you for reading the 2009-2010 edition of The Ohio State University Renter's Guide. This publication has been provided by the Undergraduate Student Government's Student Life and Marketing Committee to make your search for housing in the off campus area easier and to help you make informed decisions. The next page will give you an idea on how the results were formulated with the help of the Student Life Research and Assessment office. The Renter's Guide is one of several USG initiatives this year. Please check out our website to see all the other ways USG has been working to make this campus better for you, the students. Also, please feel free to contact us if you have any questions, concerns, or feedback for how USG might better serve you.

Enjoy the renting guide and GO BUCKS!

Buckeye Real Estate

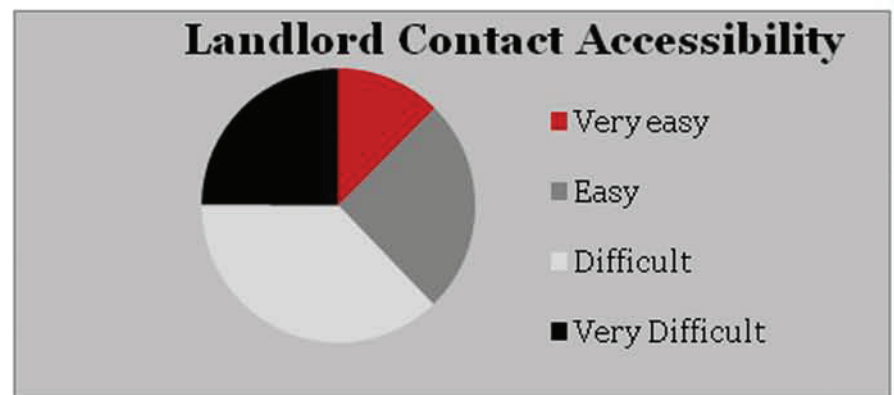
48 E. 15th Ave.

Columbus, Ohio, 43201

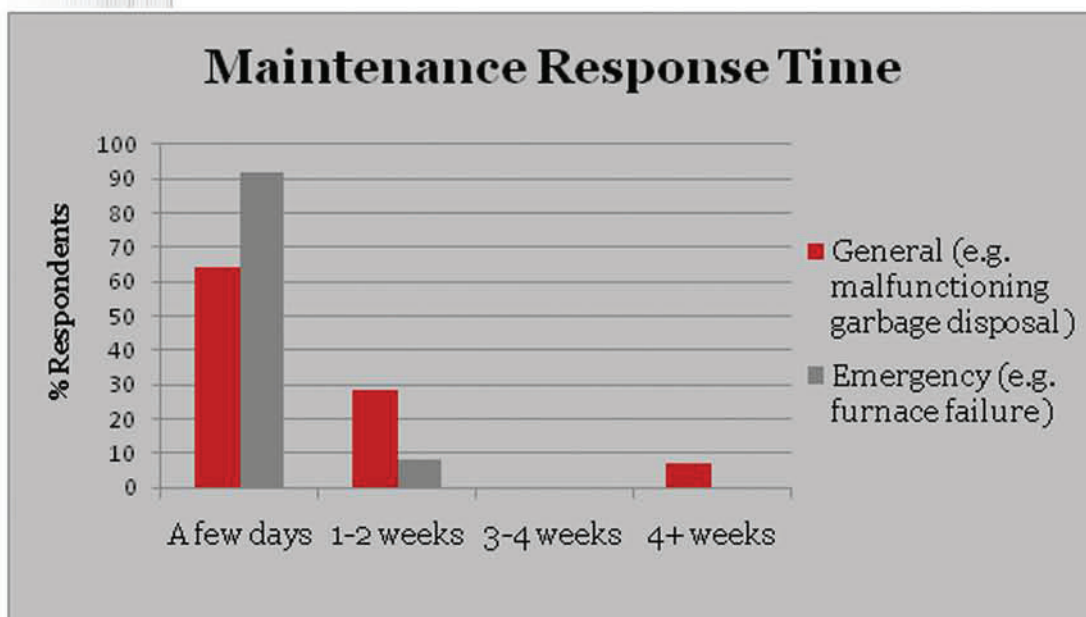
P: (614) 294-5511

F: (614) 299-3754

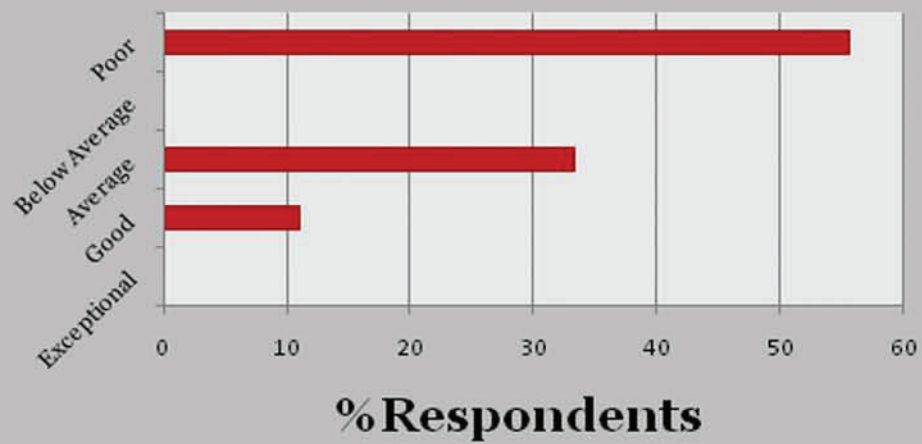
When reviewing Buckeye Real Estate students polled gave an average overall company performance of 3.2 out of 5 and 50% said that they would rent again from Buckeye Real Estate.



Overall 7.1% of student respondents felt that Buckeye Real Estate's properties were Excellent, 50% good, 28.6% Average and 14.3% Below Average.



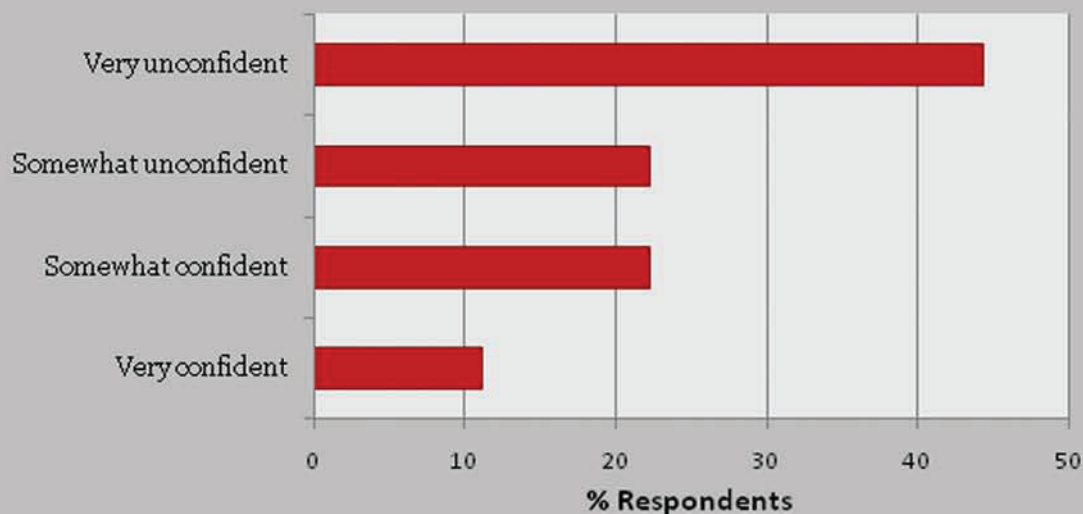
Condition of Property



Parking Availability



Confidence in Safety of Property



Inn Town Homes

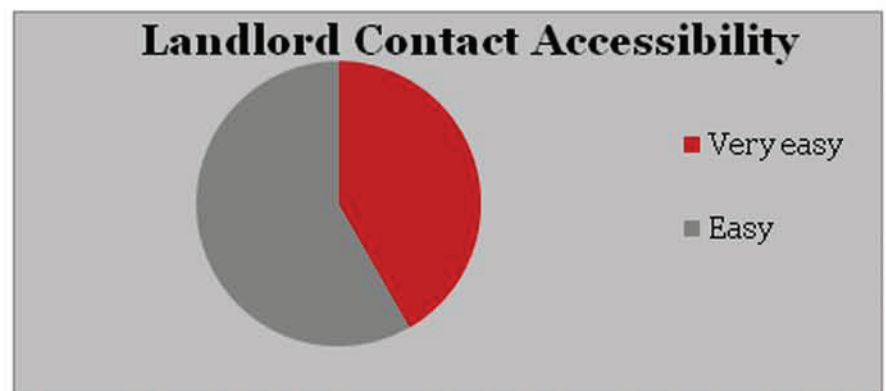
2104 Tuller Street

Columbus, OH 43201-1419

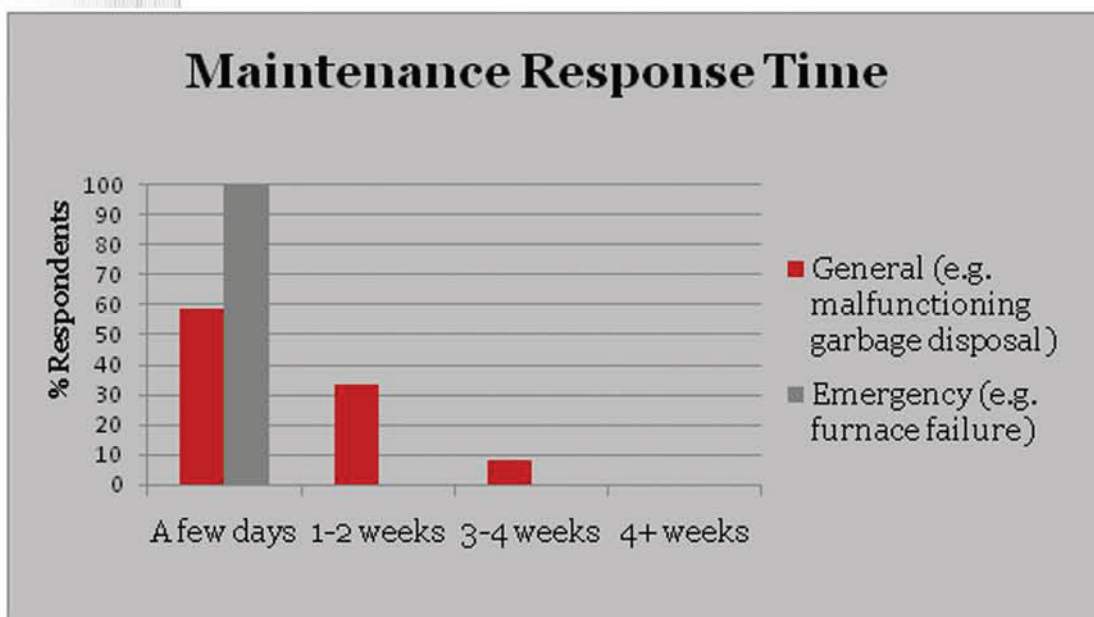
P: (614) 294-1684

F: (614) 294-2675

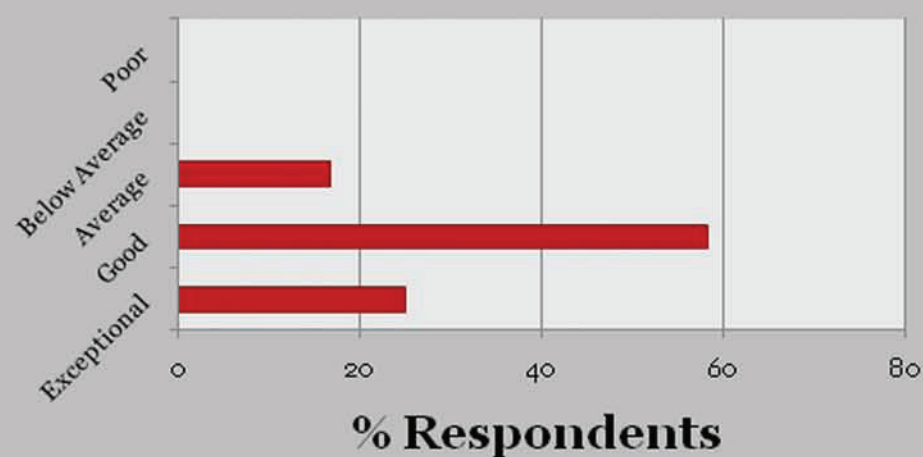
When reviewing Inn Town Homes students polled gave an average overall company performance of 4.9 out of 5 and 80% said that they would rent again from Inn Town Homes.



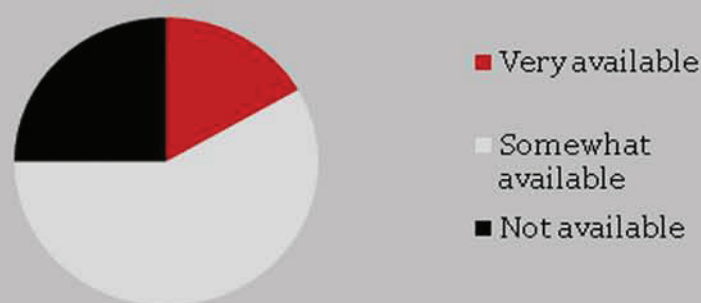
Overall 25% of student respondents felt that Buckeye Real Estate's properties were Excellent, 58.3% good and 16.7% Average.



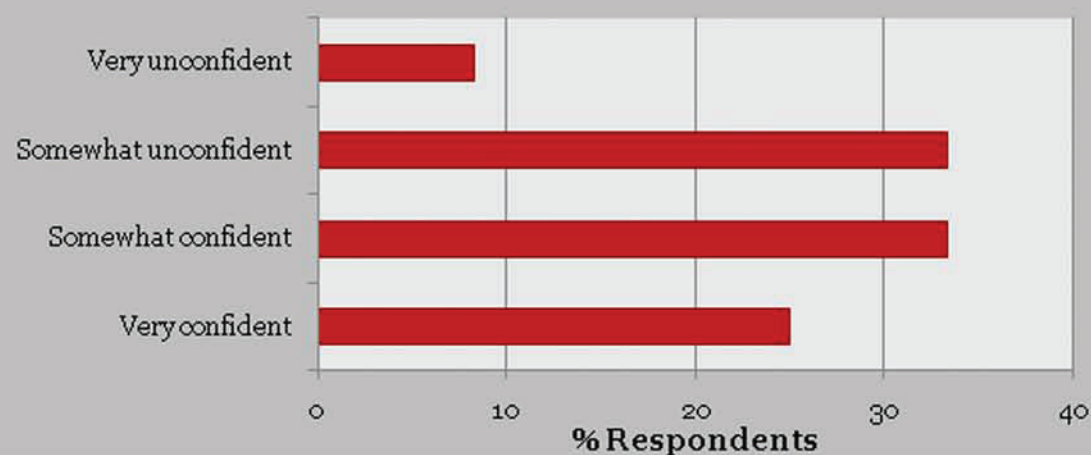
Condition of Property



Parking Availability



Confidence in Safety of Property

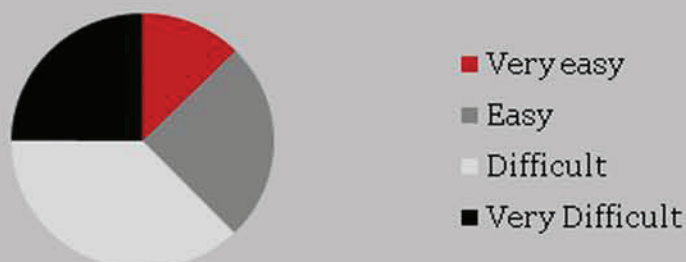


North Steppe Realty

10 East 17th Avenue
Columbus, OH 43201-1568
P: (614) 299-4110
F: (614) 298-7070

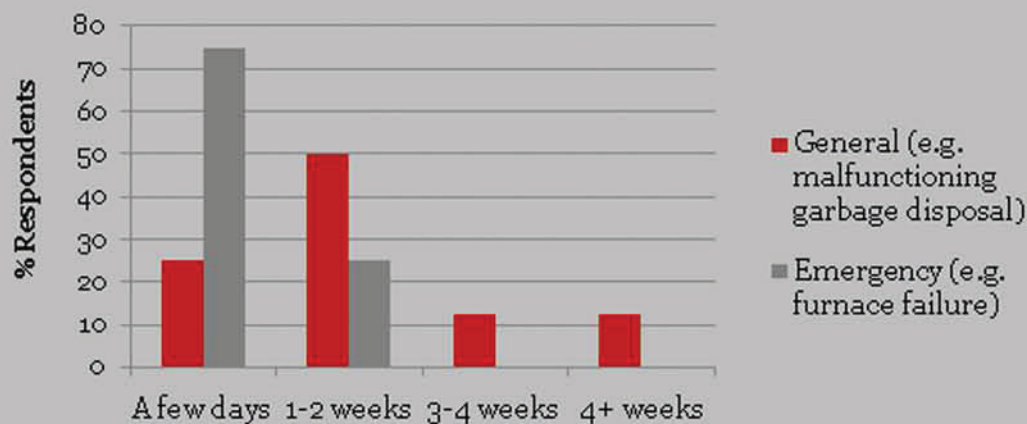
When reviewing North Steppe Realty students polled gave an average overall company performance of 2.9 out of 5 and 22% said that they would rent again from North Steppe Realty.

Landlord Contact Accessibility

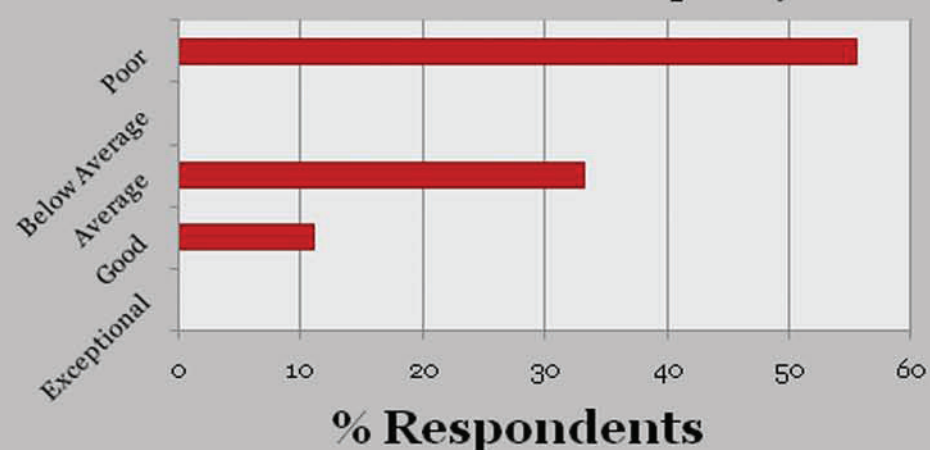


Overall 11.1% of student respondents felt that North Steppe Realty's properties were Good, 33.3% Average and 55.6% Poor.

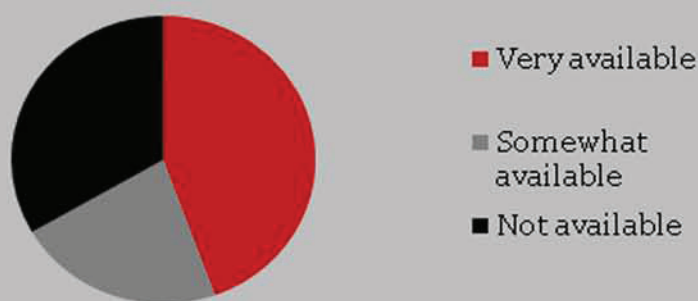
Maintenance Response Time



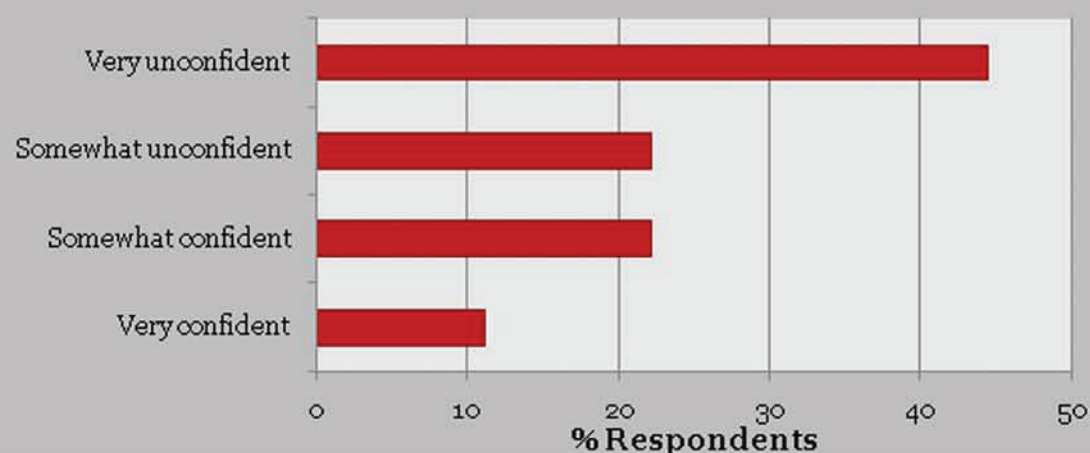
Condition of Property



Parking Availability



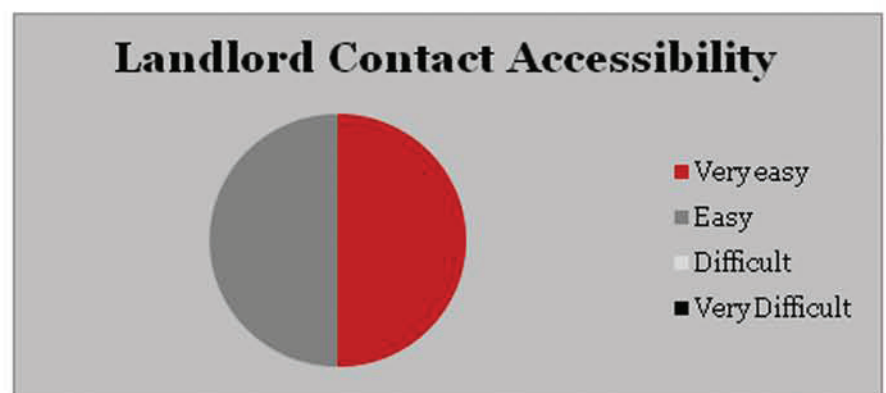
Confidence in Safety of Property



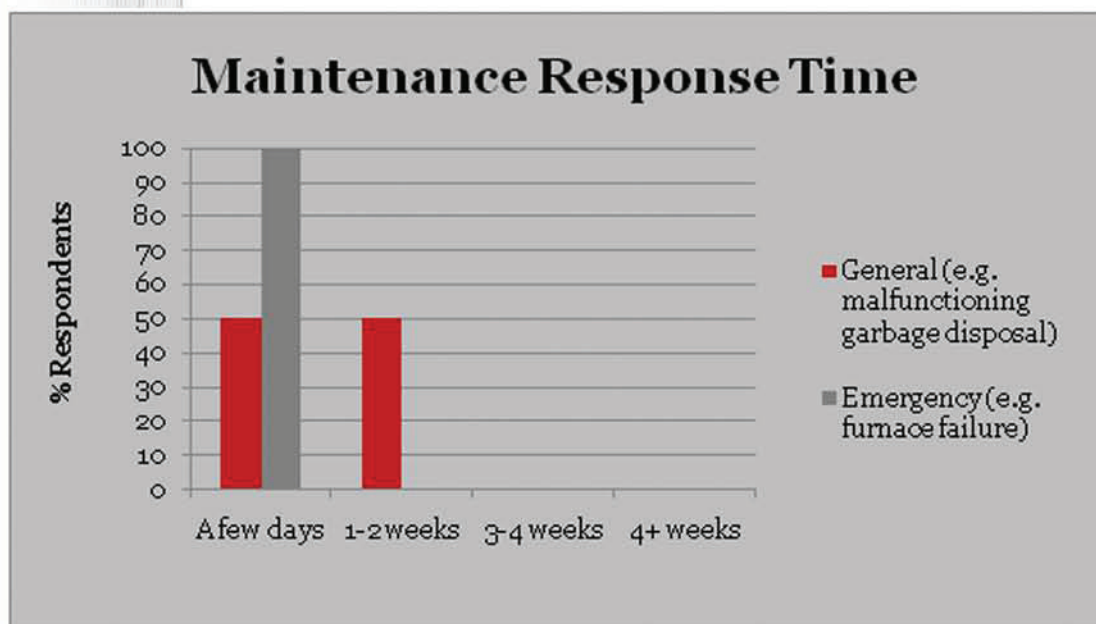
Oxford Rentals Co.

35 East 16th Avenue
Columbus, OH 43201
P: (614) 299-2897
F: (614) 299-3103

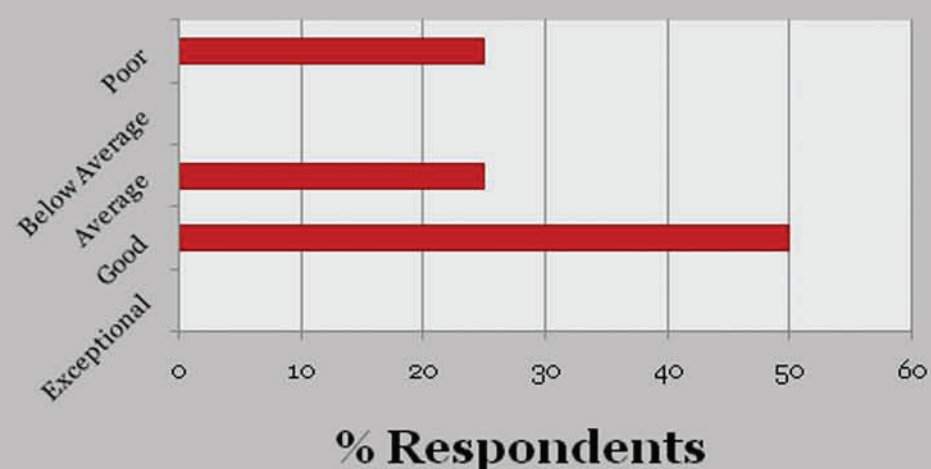
When reviewing Oxford Rental Company students polled gave an average overall company performance of 3.5 out of 5 and 75% said that they would rent again from Oxford Rental Company.



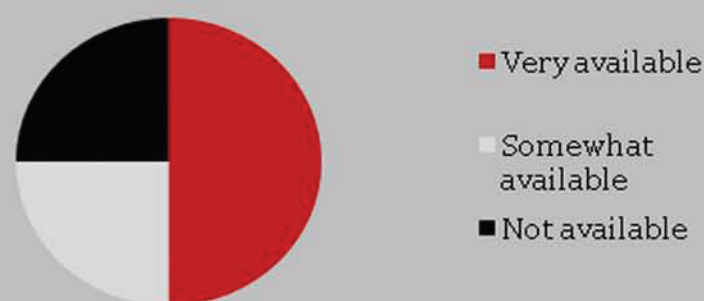
Overall 50% of student respondents felt that Oxford Rental Company's properties were Good, 25% Average and 25% Poor.



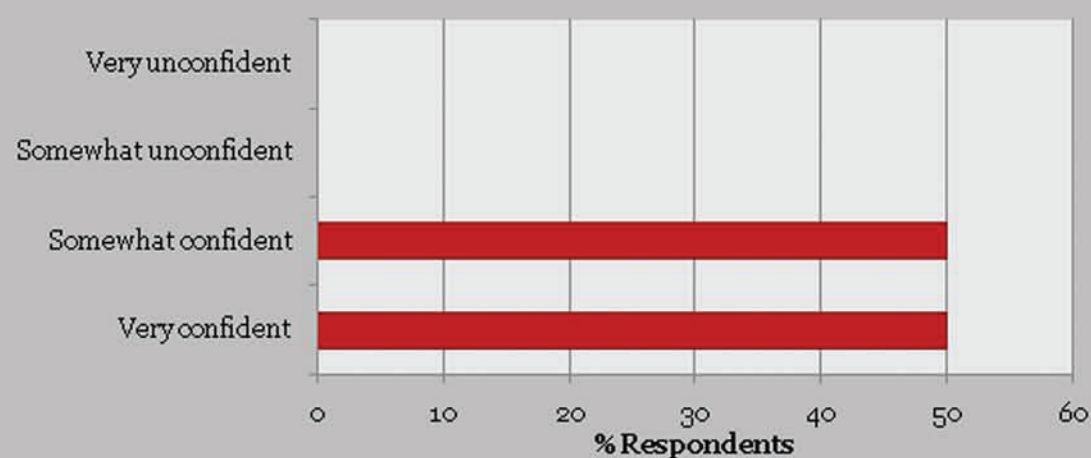
Condition of Property



Parking Availability



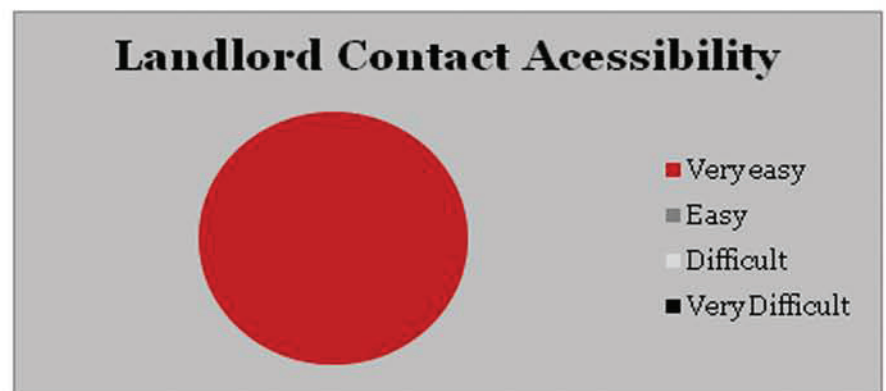
Confidence in Safety of Property



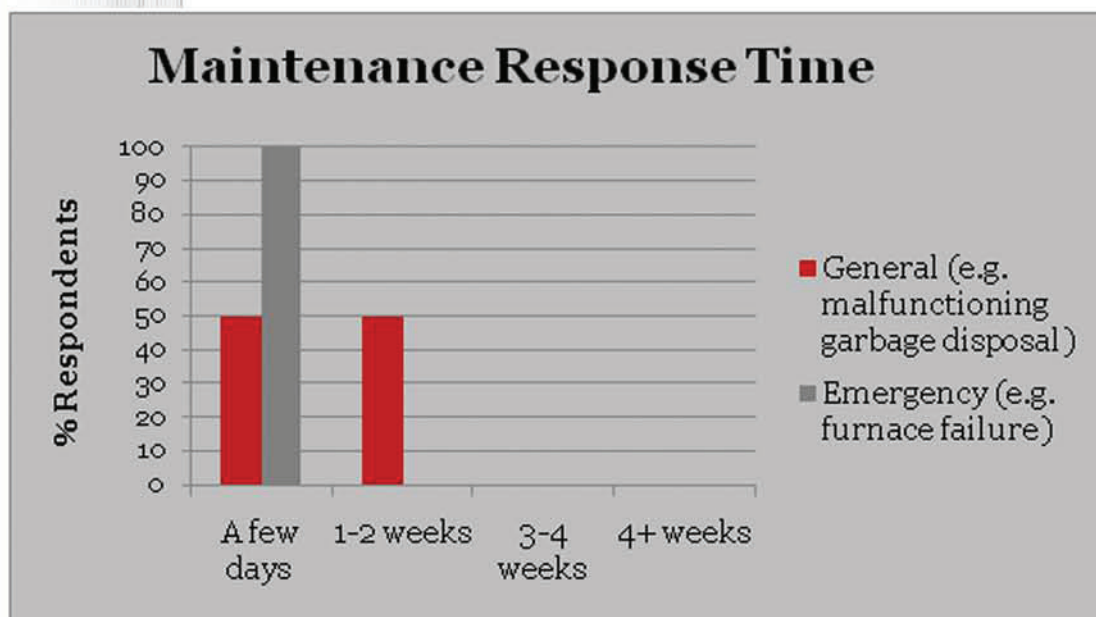
Pella Company

52 East 15th Avenue
Columbus, OH 43201
P: (614) 291-2002
F: (614) 424-6878

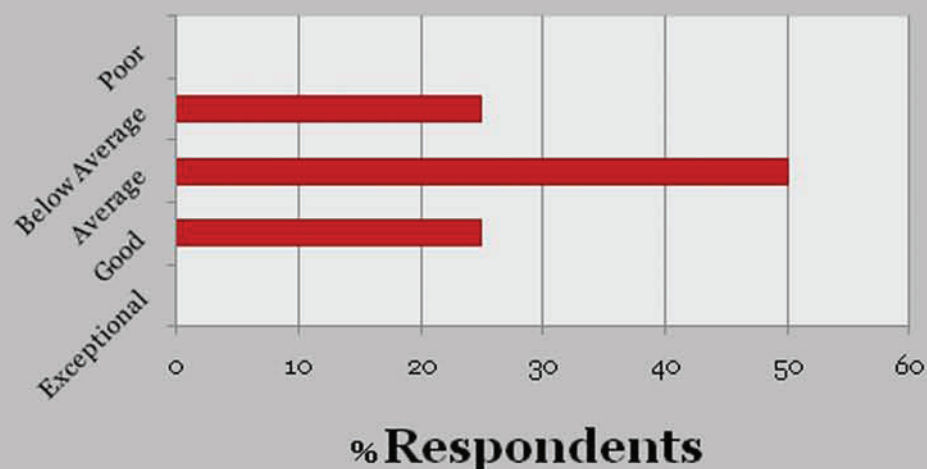
When reviewing Pella Company students polled gave an average overall company performance of 3.5 out of 5 and 100% said that they would rent again from Pella Company.



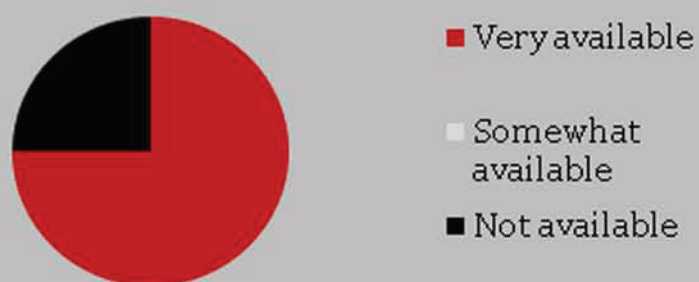
Overall 25% of student respondents felt that Pella Company's properties were Good, 50% Average and 25% Below Option.



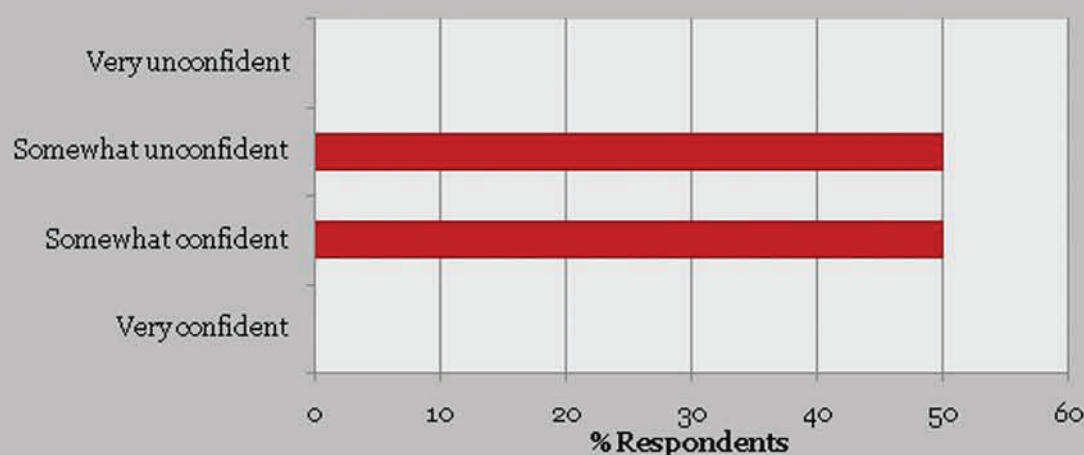
Condition of Property



Parking Availability



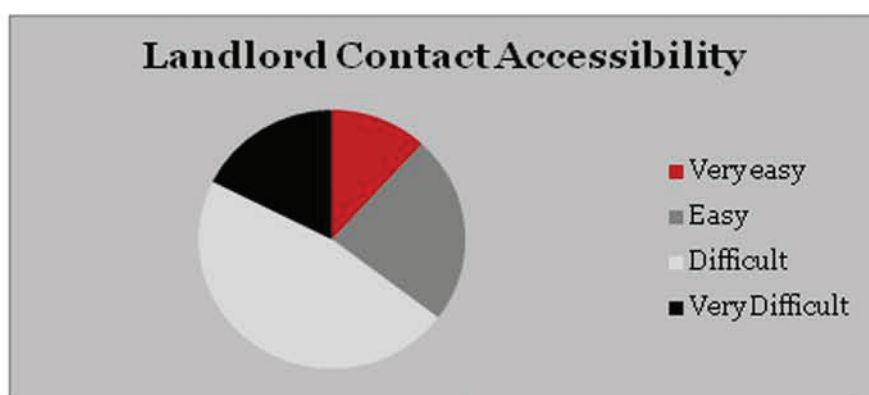
Confidence in Safety of Property



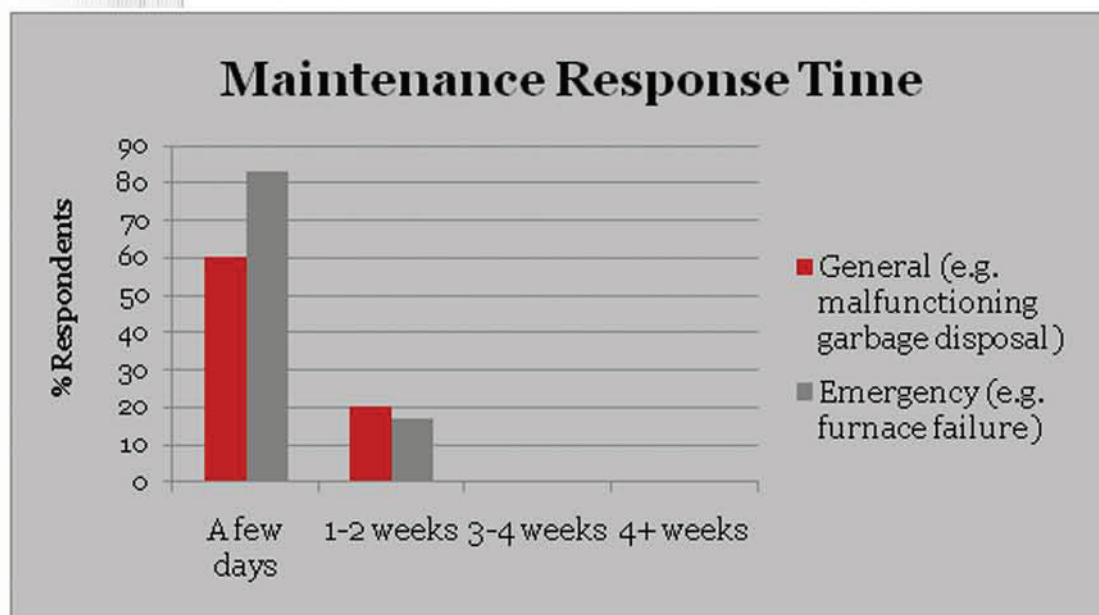
University Manors

62 East 14th Avenue
Columbus, OH 43201
P: (614) 291-5001
F: (614) 291-0652

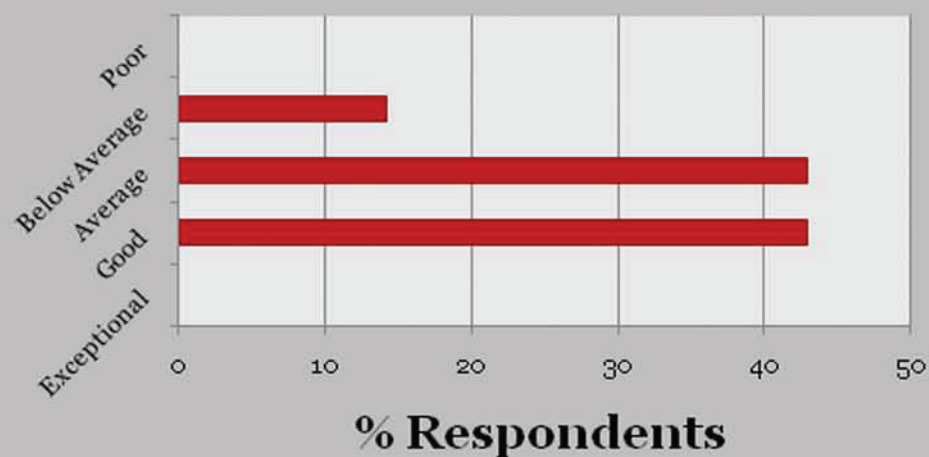
When reviewing University Manors students polled gave an average overall company performance of 4.5 out of 5 and 50% said that they would rent again from University Manors.



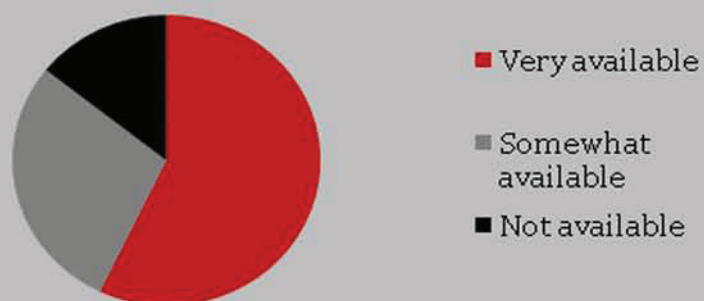
Overall 42.9% of student respondents felt that University Manor's properties were Good, 42.9% Average and 14.3% Below Average.



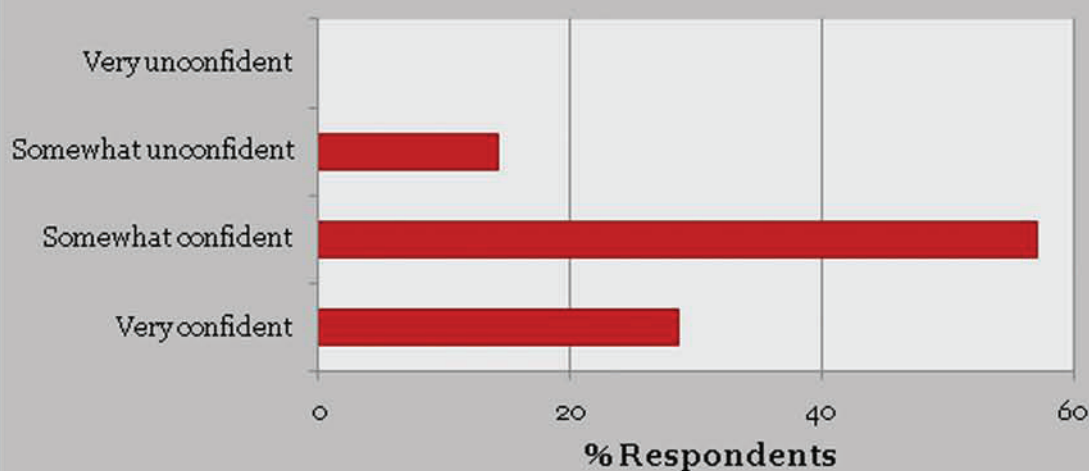
Condition of Property



Parking Availability



Confidence in Safety of Property



University Village

505 Harley Drive
Columbus, OH 43202
P: (614) 261-1211
F: (614) 340-0686

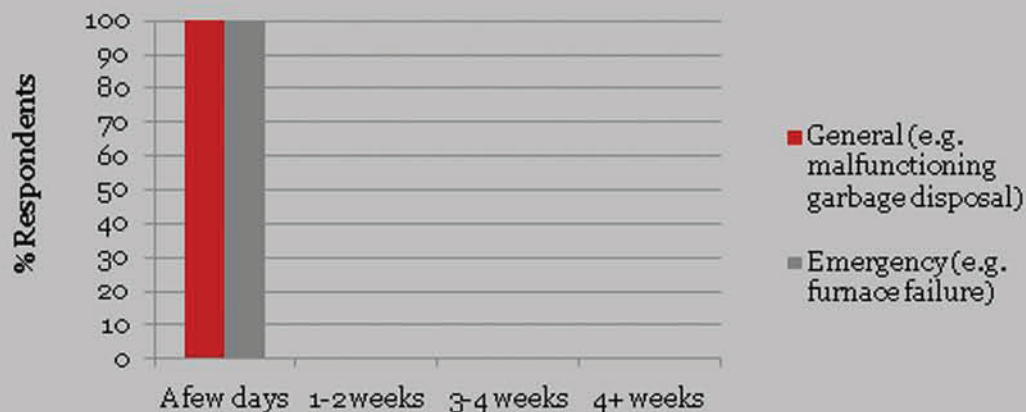
When reviewing University Village students polled gave an average overall company performance of 4 out of 5 and 100% said that they would rent again from University Village.

Landlord Contact Accessibility

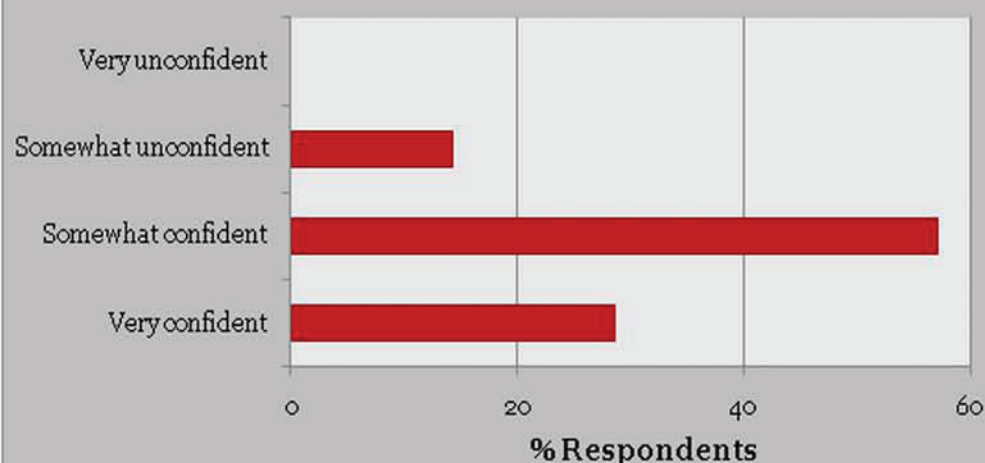


Overall 100% of student respondents felt that University Village's properties were Good.

Maintenance Response Time



Confidence in Safety of Property



Parking Availability

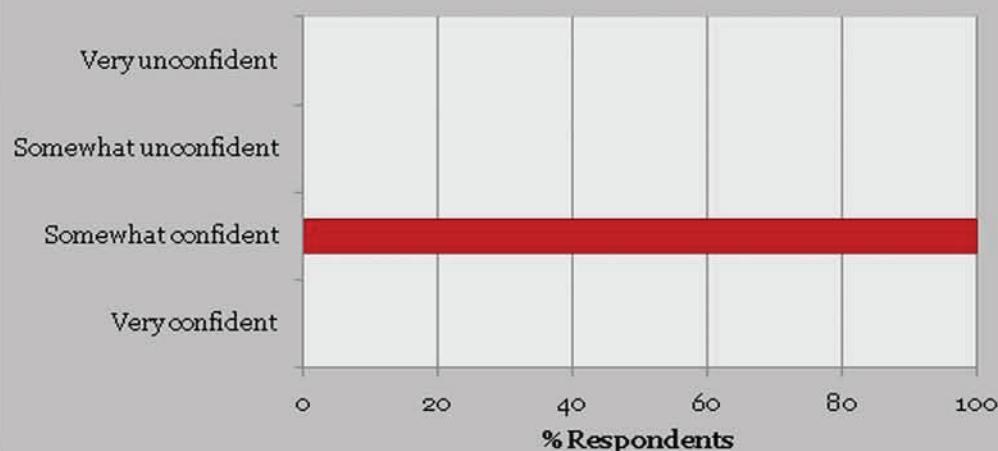


■ Very available

■ Somewhat available

■ Not available

Confidence in Safety of Property



Purpose and Methodology

The data in the following report are intended to provide useful information about how previous OSU students living in rental properties perceived the level of service they received from their rental company. Survey participants were asked to complete online questions relevant to their experience with their respective rental company the previous year. We hope that this guide will continue to be a useful tool in helping you decide from whom to rent. However, it is important to gather as much information as possible before making your rental decision. A great resource for such information is the Off-Campus Student Services Office, located in the rear of the Longs Book Store office. For additional help in finding housing, moving in, living off-campus, and moving out, go to <http://www.offcampus.osu.edu/housing.asp>. We wish you good luck in your renting process.

The Undergraduate Student Government Renters Guide survey was administered in the autumn of 2009 to undergraduates who have lived in off-campus housing for at least one year. The sample included 2000 undergraduate students rank 3 and 4. The survey received 149 responses yielding a response rate of approximately 7.5%. **Due to this low response rate caution must be exercised when generalizing to the student body of Ohio State University and students' opinions about their landlord/property manager.** The following is a brief summary of the responses to this survey. Landlords that received less than four respondents in the survey were not included.

Disclaimer

In publishing this information, neither the Undergraduate Student Government nor The Ohio State University are endorsing or supporting any company or business over any other; this survey simply provides a direct report of tenant opinions. Because the data contained in this section reflects opinions, different interpretations are possible. The above mentioned organizations assume no responsibility for reader, tenant, or prospective tenant interpretation or reaction to the data. Nothing contained in this data analysis is intended to give legal advice. If you have any questions regarding the law or its application to a give situation we suggest you consult the OSU Student Housing Legal Clinic or another attorney service.



*to learn more about
USG resources and
initiatives, check out*

usg.osu.edu